

## Registration Policies

### IP Addresses

We may opt to block selected IP addresses.

### Cookies

This site does not use cookies at this time.

### User Registration

If you choose to register, we can send you requested information or products, other product information, news, or promotions.

### E-mail Addresses

If you choose to give us your e-mail address, we will communicate with you via e-mail. We do not share your e-mail address with others outside the NIEFERT Company. You can choose not to receive any more e-mail at any time.

### Links to Other Sites

This site contains links to other sites. NIEFERT is not responsible for the privacy practices or the content of other Web sites. The N2ONE Portal Registration site is a NIEFERT Site and will not disclose any customer or lead information.

### Choice/Opt-Out

You can opt out of receiving e-mail communications from us whenever you like. You only need to e-mail us to have your name and details removed from the e-mail list or registration database.

### Inquiries

If you have any questions about this privacy statement – if, for example, you wish to inspect or update the information we hold about you – feel free to contact:

Webmaster

NIEFERT Certified Solutions LLC

5850 Oberlin Drive Suite 310

Or e-mail: [info@niefert.com](mailto:info@niefert.com)

## Terms and Conditions for the N2ONE Portal Online store

PLEASE READ THE FOLLOWING TERMS AND CONDITIONS CAREFULLY. THEY CONTAIN IMPORTANT INFORMATION ABOUT YOUR RIGHTS AND OBLIGATIONS, AS WELL AS LIMITATIONS AND EXCLUSIONS THAT APPLY TO YOUR PURCHASES.

### Terms and Conditions

The following terms and conditions govern your use of this Site and the purchase of products by you through this Site. By using this Site, placing an order with us, you are indicating your acceptance of the following terms and conditions (the "Terms and Conditions"). The Terms and Conditions shall supplement any subsequent terms or conditions included with any purchase order, whether or not such terms or conditions are signed by us. We reserve the right to make changes to this Site and these Terms and Conditions at any time.

### Order Acceptance Policy

Payment shall be made by a credit card. Your receipt of an electronic or other form of order confirmation does not signify our acceptance of your order, nor does it constitute confirmation of the order or our offer to sell. We reserve the right, without prior notification, to accept or decline your order or limit the order quantity for any reason. For credit card payments, such payment is subject to the approval of the financial institution issuing the credit card and we shall not be liable in any way if such financial institution refuses to accept or honor the credit card for any reason. We may require, at our option, that any order placed over certain dollar amounts receive our pre-approval. We also may require additional verification or information before accepting any order.

### Typographical Errors

In the event a product is listed at an incorrect price or with incorrect information due to typographical error or error in pricing or product information, we shall have the right to refuse or cancel any orders placed for products listed at the incorrect price. We shall have the right to refuse or cancel any such orders whether or not the order has been confirmed and your credit card has been charged. If your credit card has already been charged for the purchase and your order is cancelled, we shall immediately issue a credit to your credit card account in the amount of the charge.

**Product Availability**

We cannot guarantee product availability and products, nonetheless, these items may not be available for immediate delivery. We reserve the right, without liability or prior notice, to revise, discontinue, or cease to make available any or all products or to cancel any order. If there is any revision, discontinuance, or cessation, we may, in our discretion, ship products which have substantially similar functionality and specifications to the products ordered or cancel your order.

**Shipping and Delivery**

Shipment of all products ordered via the Online Store is done from NIEFERT Certified Solutions LLC. NIEFERT uses various courier companies and customs agencies (for US) deliveries. NIEFERT is not responsible for any shipping problems and shall not be held liable for any "reasonable" delay beyond our advertised delivery time-frames.

The on-time delivery guarantee does not apply to shipments that are delayed due to causes beyond UPS's control, including, but not limited to, the following: the unavailability or refusal of a person to accept delivery of the shipment, delays caused by the consignee, acts of God, public authorities acting with actual or apparent authority on the premises, acts or omissions of Customs or similar authorities, riots, circumstances arising before, during, or after a strike or other labor disputes, civil commotions, disruptions in the air or ground transportation network (such as weather phenomena), and natural disasters. For more information on the shipping Limits and Restrictions visit the UPS website at <http://www.ups.com/canada/using/services/details/engterms.html#20>

**Back Order items**

Please feel free to order products indicated as "Back Ordered", but keep in mind that we will not deliver within typical shipping time-frames, nor can we set expectations of delivery time-frames, at time of order

## Payment

Payment of all items purchased via the Online store is credit card or PayPal. Credit cards accepted are VISA and MasterCard. All products selected in the US Online store will be charged in US Dollars. Taxes will be charged based on the shipping address. We do not accept payment by Check or Money order.

## Return Policy

### Products

There is no refund or return of products purchased via the Online store. All sales are final.

If the product purchased from the N2ONEPortal Online Store received is DOA (Dead on Arrival)\*, a replacement would be sent. N2ONEPortal Online Store policy notes replacement for a DOA product is subject to availability.

\*DOA-must be determined by a NIEFERT Customer Service Rep.

Please express your intentions by contacting NIEFERT Customer Service via email at <http://www.niefert.net/support> or via phone at 858-450-9092.

Items returned must be in resalable condition and include all materials including the outer box, CDs, cables, and any manuals that shipped with the product. If an item or accessory is found missing from the product packaging, then we will issue the credit of purchase price minus the price of the missing item.

If NIEFERT does not receive your product within 10 business days from the date the refund RMA number was given, we will not be able to process your refund request.

There is no refund or return of accessories purchased via the Online store. All sales are final.

### Accessories

There is no refund or return of accessories purchased via the Online store. All sales are final. 90 day warranty for accessories purchased from the N2ONE Portal Online store.

### NIEFERT N2ONE Portal Software

NIEFERT N2ONE Portal Software purchased via the N2ONE Portal Online store cannot be returned. All sales are final.

Please ensure you have selected the correct version before ordering.

### **Taxation**

US customers will be charged taxes.

### **How to Contact Us**

If you have any comments or questions, please do not hesitate to contact us via telephone at 858-450-9092 or contact us via support at [www.niefert.net/support](http://www.niefert.net/support).